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Consistently delivering robust, secure and scalable systems to leading international schools for more than fifteen years

EDU.INK is a provider of management systems for schools and is led by a team of professionals who have consistently delivered robust, secure and scalable software systems to leading international schools in Hong Kong for more than 15 years.

EDU.INK has continuously engaged with our school clients to understand their needs from an administrative, academic and extra-curricular point of view, and to deliver solutions which address these needs while keeping in step with fast changing technological trends.

For complex or highly specialised customer projects, EDU.INK assists in designing and executing service management solutions so that users can focus on business innovation and growth. We offer hassle-free solutions for schools to empower their adaptive on Information Technology.

About EDU.INK

Our Vision

EDU.INK dedicated to provide Professional IT Solution to schools. We have over 15 years of experience.

Our Solutions

We are keen on building the application integrate with the school core system. Our solution covers to each departments of school

Our Product

We developed Admissions, Student Administration, Parents App, Billing application, offer as cloud base solution.

Our Technology

We ensure that we will use the latest technology to meet the needs of the school through the constant iterations. Help schools use our customised solutions.

Our Product

Tagline

EDU.INK Student Information Management

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For School Office

Students Module

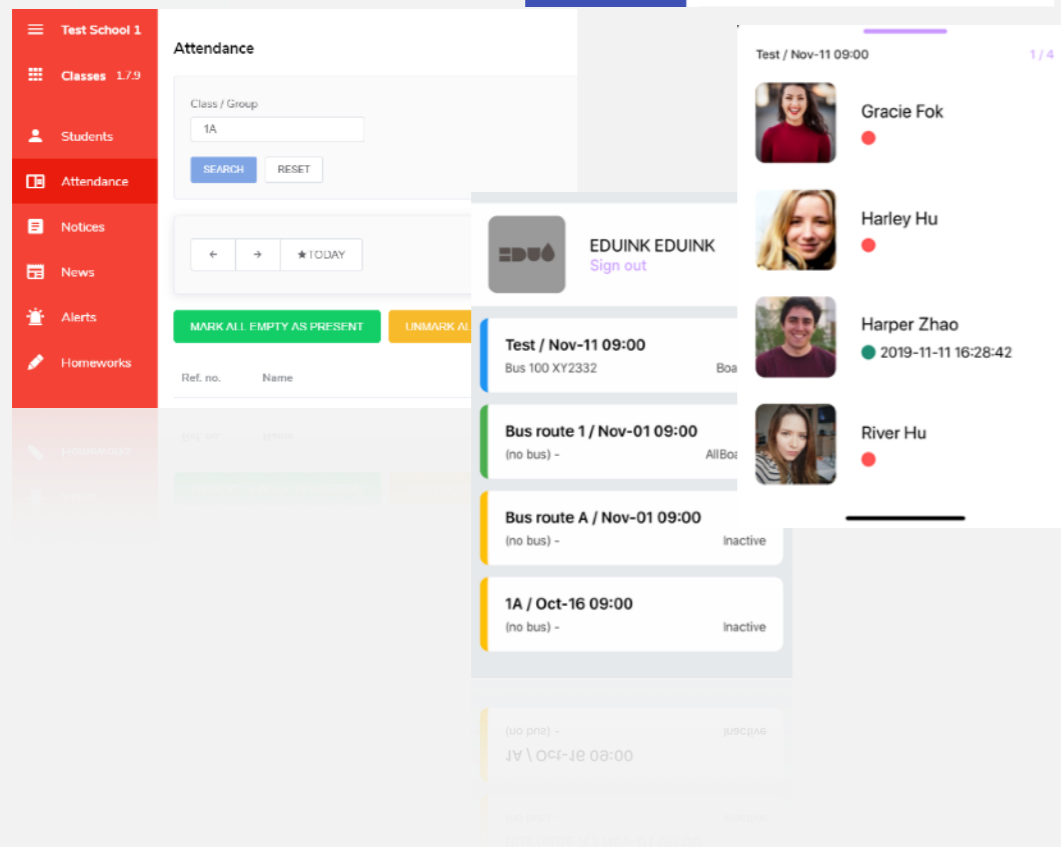
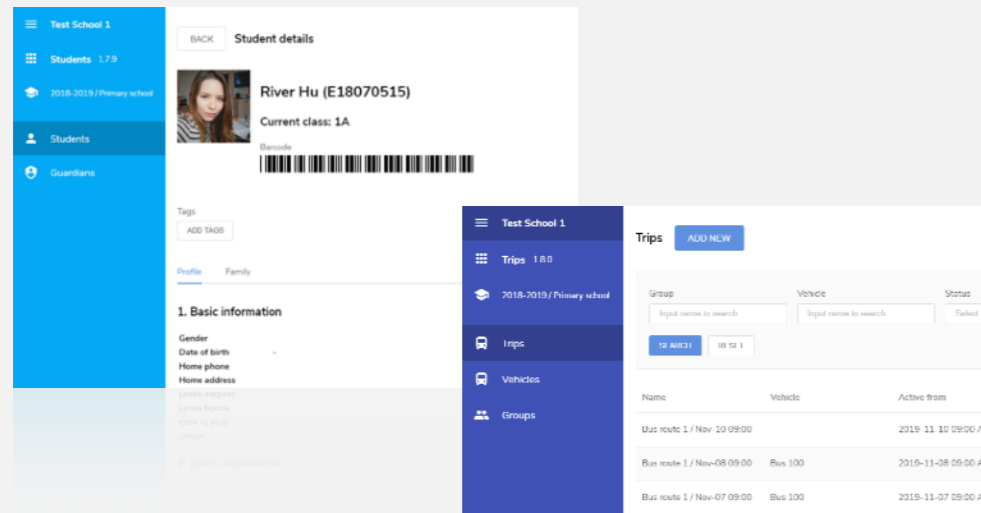
- Easily check out the student's details (Including basic personal information, health status, special attention, parent information and contact details at a glance)
- Check the status of real-time payment
- Keep track of the student's activity

Classes Module

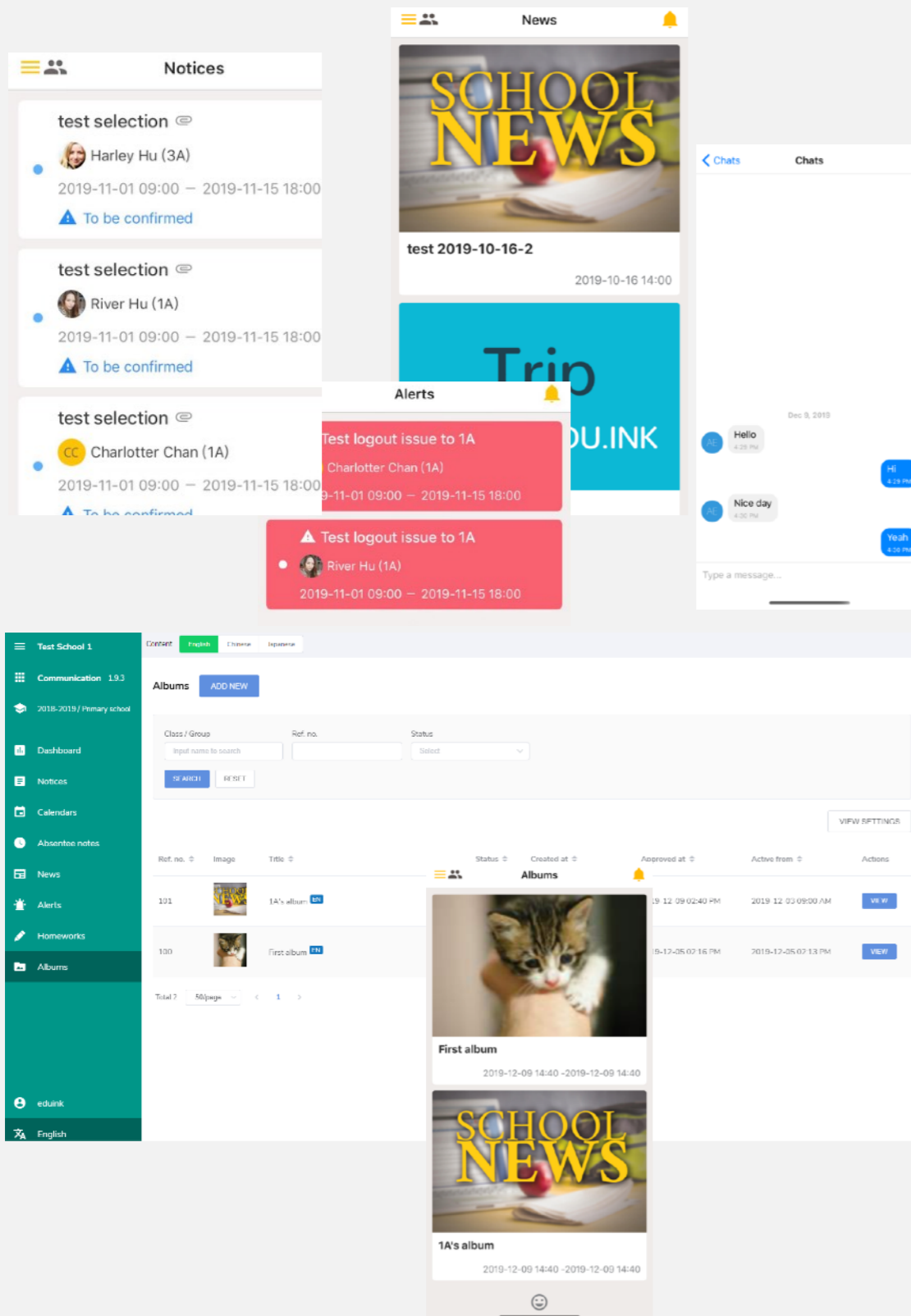
- Teacher can manage their own classes
- Teacher can take and check students attendance through the system
- Teacher can publish homework, announcements and news (In case of special circumstances, an urgent notice can be issued in time)

Trips Module

- A student transport management application integrated with our student information module
- Allowing for ease of creating student ride list
- The bus supervisors app will show designated pick up guardian list for extra safety check



Tagline



EDU.INK School App

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For Parents/Guardian



Communication Module

- View absentee notes submitted from guardian
- Publish campus announcements, news and notices
- Create photo album
- Create school events and activities in calendar
- Real time chat function fully monitored by school



Integration features for school website

- News Publishing
- Calendar Publishing
- Open Day Online Enrolment

Tagline

Guardian can apply and submit the application form online. Receive school information through our mobile app instantly.

The screenshot displays the EDU.INK Admissions Module interface. The top section shows 'Application projects' with a search bar and a table of projects. The table has columns for 'Application project no.', 'Name', 'Status', 'Type', and 'Updated at'. Two projects are listed: '100' (Approved, Admission, 2019-08-13 03:02 PM) and '101' (Draft, Admission, 2019-10-25 03:07 PM). Below the table is a pagination control showing 'Total 2' and '50page'. The bottom section shows the 'Admissions Dashboard' with a 'REFRESH' button and two summary cards: 'To be processed: 1' (APPNO-0001, 2018-2019 Admission Test A, Applicant name: Calvin Chan, Updated at: 2019-09-24 05:48 PM) and 'Completed applications: 1' (APPNO-0002, Applicant name: Kaede Chan, Updated at: 2019-09-25 08:11 PM). A green sidebar on the left contains navigation options: Test School 1, Admissions 1.7.9, 2018-2019 / Primary school, Dashboard, Accounts, Applications, Export, Design, Application projects, Forms, and Site settings. The bottom of the sidebar shows 'edulink' and 'English'.

EDU.INK Online Admissions

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For Admissions Officer
and
Parents/Guardian



Admissions Module

- Create and publish new school application forms and course application
- Paperless application forms
- Customised form contents
- Review application forms and receive online payment
- Simply implement online registration
- Automatically send email to parent and school after application was made

Tagline

The billing module is design for schools to use. We can also help you to integrate your system with the online payment gateway for school business running.

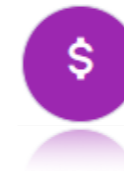
The screenshot displays the EDU.INK Billing and Payment interface. On the left is a purple sidebar menu with options: Test School 1, Billing 1.7.9, 2018-2019 / Primary school, Dashboard, Students, Invoices, Transactions, Tools, and Settings. The main content area shows '2018-2019 / Primary school' with 'Invoices' and 'Recent transactions' sections. The 'Invoices' section has three status buttons: 0 DRAFT, 0 UNPAID, and 0 PAID. Below is a table of recent transactions with columns for Transaction no., Date, Amount, and External no. A 'Transactions' modal window is open, showing a search bar and a table of transactions with columns for Invoice no., Transaction no., Date, Invoice no., Payment method, External ref. no. / Cheque no., Amount paid, and Actions.

The screenshot shows the EDU.INK online payment gateway integration form. It is divided into two main sections: 'Fill in the form' and 'Preview'. The 'Fill in the form' section includes fields for 'Designate your support', 'Payment Amount' (HKD 0.00), 'Donor information' (Individual), 'Donor Title' (-), 'Donor Surname' (Mr), 'Donor Given Name' (Fok), 'Donor Chinese Name' (-), 'Donor Address' (HK, --, Hong Kong SAR), 'Affiliations' (-), 'Name on receipt' (Mr Fok), 'Privacy preference' (Anonymous), and 'Payment method' (Online). The 'Preview' section shows a summary of the payment amount: : 100,000.00 HKD. Below this is a card payment form with fields for 'Card number', 'Expiry month' (MM) and 'Expiry year' (YY), 'Cardholder name', and 'Security code'. The form is powered by MasterCard and includes 'Cancel' and 'Next' buttons.

EDU.INK Billing and Payment

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For Financial and School Office



Billing

- Create accounts for each receivable
- Clearly understand the student's contribution
- Intelligently calculate the fees
- Confirm the order and automatically sends the bill receipt



Online Payment Gateway Integration

- Stripe
- PayPal
- WeChat Pay
- Alipay
- Jetco
- PayDollars

Our Solutions



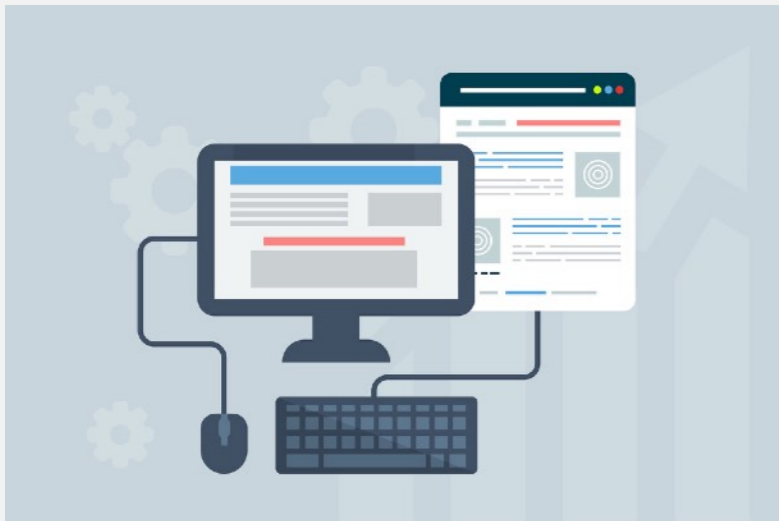
Tagline

EDU.INK Website Development

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Communication and Marketing

We use our years of knowledge and experience working with schools to develop a campus website to ensure that the look and layout of the site is exactly what you want. We will design a school website with a variety of features to convey the school's unique values and vision, enhance the school brand, and help your school stand out from the crowd.

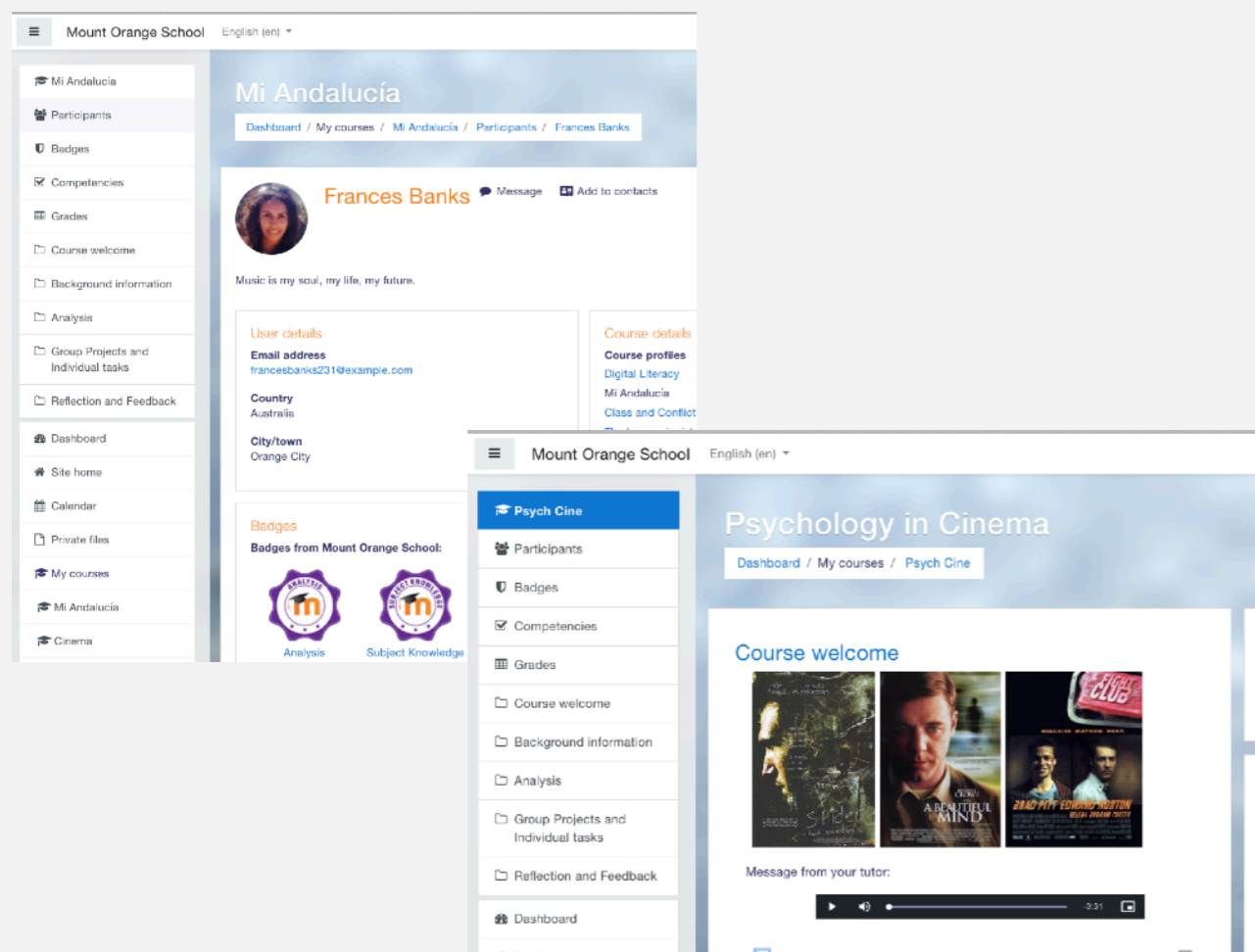


EDU.INK

3. Online customer services and engagement

Such adoption of technologies can also include distance learning facilities

In COVID-19 this situation, most of schools started to know the importance of E-Learning, so we can help you to enter into the distance learning environment.



Teachers and Students



E-Learning Solution

- Moodle Learning Management System
- Secure Cloud Hosting
- Live Streaming Integration
- Video Hosting Integration



10. Virtual team management and communications


A online Services Desk will help your team to work and communicate efficiently.

The screenshot displays the Mint Service Desk interface. On the left is a dark sidebar with navigation options: Agent, Dashboard, Assets, and Activities. The main area is titled 'DASHBOARD' and shows 'All queues' with a 'Show' button. Below this is a 'Queues' section with 'Sales Asia' selected. A 'Filter by' section allows filtering by Status and Agent. The central part of the dashboard is a table of tickets with columns for Ticket number, Subject, and Creation date. Below the table is a 'TICKET DETAILS' section for a specific ticket, showing a chat history with messages from 'Mint Service' and 'Jesus Neumann'. On the right side of the ticket details, there are sections for 'Details' (Ticket number, Customer, Company, Status, Assignee, Queue, Related to, Assets, Ticket type, Age, Channel) and 'Lead Details' (Next step from sales, Lead type).

EDU.INK Services Desk


IT Department and School Office

Services Desk




Incident Management

Classify, assign and solve tickets faster, link assets and related tickets to enrich your cases.




Asset Management

Create any category with a flexible datastructure, link assets to tickets and close gaps.




Dynamic attributes

Create custom forms thanks to dynamic attributes, we have many types available.




Chat communication

It's all about Chat, no matter what kind of communication channel is on the back.




Customer Portal

Intuitive, secure and dedicated site to your customers for self-service and follow up.




Multi Channel

Reach your customers by more than one channel, enjoy social media and email integration.



Ticket types

Label your tickets from the top, identify and differentiate between requests and incidents.



Custom views

Tired of searching over again for same data? Setup your filters and save it as a separate view.

Contact Us



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